

#### GOVT. OF INDIA

#### **MINISTRY OF HOME AFFAIRS**

UMSAW - 793 123 : UMIAM

# CITIZENS' CHARTER

2022

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### **PREFACE**

THE NORTH EASTERN POLICE ACADEMY", EARLIER KNOWN AS "THE REGIONAL POLICE TRAINING COLLEGE" WAS ESTABLISHED WITH THE ADMINISTRATIVE APPROVAL OF THE PRESIDENT OF INDIA IN 1977, UNDER THE MINISTRY OF HOME AFFAIRS. THE ACADEMY STARTED FUNCTIONING FROM 1978 BY TRAINING THE DIRECTLY RECRUITED SIS AND DYSPS AND THE IN-SERVICE POLICE PERSONNEL IN TWO BASIC COURSES, ONE PROMOTION COURSE, A REFRESHER COURSE AND A SPECIALIZED COURSE RESPECTIVELY WITH A LIMITED TRAINEES OF 166. IN MAY 1980, THE NAME OF THE INSTITUTION FROM "REGIONAL POLICE TRAINING COLLEGE" WAS CHANGED TO "NORTH EASTERN POLICE ACADEMY".

SINCE ITS INCEPTION, THE ACADEMY IS SERVING AS A VIABLE INSTITUTION TO IMPART BASIC TRAINING TO THE POLICE PERSONNEL OF THE EIGHT NE STATES AS WELL AS IN-SERVICE COURSE FOR THE POLICE PERSONNEL OF OTHER STATES OF THE COUNTRY.

NEPA has done a remarkable service in bringing cohesiveness, professionalism, co-operation and uniformity among the State police forces of the region, under the guidance of Ministry of Home Affairs.

### **VISION**

TO PREPARE AND DEVELOP QUALITY POLICE PERSONNEL FROM THE REGION AND TURN THE ACADEMY INTO A "CENTRE OF EXCELLENCE".

## **MISSION**

- ❖ TO IMPART BASIC TRAINING FOR ONE YEAR TO THE NEWLY RECRUITED DYSSP AND S.I.S
- ❖ TO OFFER NUMBERS OF IN-SERVICE COURSES (OFFLINE AND ONLINE) ON VARIOUS SUBJECTS FOR THE POLICE OFFICERS OF NORTH EASTERN STATES AS WELL AS FOR THE REST OF THE COUNTRY.
- **❖ TO COMPILE DOCUMENTS AND ANALYSE THE AVAILABLE LITERATURE RELEVANT DIRECTLY OR INDIRECTLY TO POLICE TRAINING.**
- ❖ TO DESIGN AND OFFER COURSES THAT BRINGS THE POLICE OFFICERS IN CLOSE CONTACT WITH THE OFFICERS OF OTHER DEPARTMENTS LIKE REVENUE, JUDICIARY, MAGISTRACY, CUSTOMS ETC.

# **SERVICE STANDARDS**

S.N.	Services	Service / Performance standards	Contact details of Responsible Officer	Weightage	Processes	Documents required	Fee
1	Processing of Basic Course Training for newly recruited DySP	50 weeks	The Deputy Director (NEPA) (0364-2572044)  nepa-meg@nic.in  training-nepa@gov.in		<ol> <li>Complete the programme as per schedule.</li> <li>Conduct mid-term and final examinations</li> <li>Bharat Darshan Study tour for the trainees across India for a duration of 1 week for every batch.</li> <li>Foreign attachment for the DySP (P) for a duration of 1 week for every batch.</li> </ol>	<ol> <li>Syllabus</li> <li>Training</li> <li>Materials</li> <li>Weapons &amp; other</li> <li>equipments for outdoor training</li> </ol>	Sponsored by the respective States. The Academy does not charge training fee and provide free accommodation
2	Processing of Basic Course Training for newly recruited Sub-inspectors	50 weeks	The Deputy Director (NEPA) (0364-2572044) nepa-meg@nic.in training-nepa@gov.in		<ul> <li>1.Complete the programme as Per schedule</li> <li>2. Conduct mid-term and final examinations</li> <li>3. Bharat Darshan Study tour for the trainees across India for a duration of 1 week for every batch.</li> </ul>		Sponsored by the respective States. The Academy does not charge training fee and provide free accommodation
3	Processing of various inservice courses	Duration as approved for different courses.	Course Director & Course Coordinators of respective in-service courses (0364-2572036) nepa-meg@nic.in training-nepa@gov.in		<ol> <li>Complete the programme as per schedule.</li> <li>Conduct exams after completion of the course.</li> </ol>	<ol> <li>Course materials</li> <li>Experts from other departments.</li> </ol>	Sponsored by the respective States / Organisations of the participants. The Academy does not charge training fee.The Academy also provides boarding & Lodging.

4	Organising Workshop / Seminars etc.	1 or 2 days	Deputy Director (I) and Course Director (0364-2572 036) nepa-meg@nic.in training-nepa@gov.in	Complete the programme as per schedule	<ol> <li>Programme materials</li> <li>Faculty Support from other Organisations / Institutions etc.</li> </ol>	Sponsored by the respective States / Organisations of the participants. The Academy does not charge training fee. The Academyalso provides boarding & Lodging.
5	Appointing personnel on deputation	3 years, extendable by two more years or as proposed by the Ministry	Office Superintendent (0364-2572 038)  nepa-meg@nic.in estb-nepa@gov.in	<ol> <li>Communicating with other CPOs / State Police organizations etc.</li> <li>Scrutinize the eligibility of the nominated officers for deputation</li> </ol>	<ol> <li>Service</li> <li>Records</li> <li>ACRs / APARs</li> <li>Vigilance</li> <li>Clearance</li> <li>Certificate</li> </ol>	NA NA
6	Filling up of vacant posts through UPSC / SSC / promotion etc.	60 days before commencem ent of the recruitment	Office Superintendent (0364-2572038)  nepa-meg@nic.in estb-nepa@gov.in	<ol> <li>Publish in Employment News for filling up the posts etc.</li> <li>Conducting various types of examination / skill tests etc. for Direct Recruitment.</li> </ol>	<ol> <li>Personal data of the candidates</li> <li>Scrutinizing eligibility of the candidates for appearing the Trade test for Direct Recruitment.</li> </ol>	NA
7	Maintenance of ACRs / APARs	As per DOP&T instructions / OMs	Confidential Section (0364-2572028) nepa-meg@nic.in	1. Distributing ACRs to all officers / staff of the academy for filling up the ACRs 2. Reports of Reviewing Officer and send to the respective units of the deputationists for records. 3. To keep the ACRs in safe custody.	Leave records / Rewards (if any) /commendation (if any)/ brief note on the works of individual.	NA

8	Processing for ad-hoc / contract appointments	60 days	Additional Director (0364-2572027) nepa-meg@nic.in	<ol> <li>Examination of the proposal.</li> <li>Obtaining decision from the competent authority.</li> </ol>	Scrutinizing eligibility of the candidates for appearing the interview for ad- hoc appointment	NA
9	Processing of framing / amendment of R/Rs	90 days	Additional Director (0364-2572027) nepa-meg@nic.in	<ol> <li>Obtaining decision from the competent authority.</li> <li>Communication with DOPT, UPSC etc.</li> </ol>	1. Complete proposals along with annexure as per DOPT guidelines.	NA
10	Advice / clarification on the issues of reservation in services to SC ST OBC etc.	20 days.	Additional Director (0364-2572027) nepa-meg@nic.in	1. Communication with DOPT, UPSC etc.	Complete proposals as per DOPT guidelines.	NA
11	Payment to vendors etc.	As per GeM rules	DDO (0364-2572027) nepa-meg@nic.in	<ol> <li>Processing of bills / invoices etc.</li> <li>Issuing sanction of payment.</li> </ol>	Bills / Invoices complete timely in all respects.	NA

### **List of Stakeholders**

SL.No.	STAKEHOLDERS
1	MINISTRIES / DEPARTMENTS OF CENTRAL GOVERNMENTS.
2	PUBLIC SECTORS / PRIVATE SECTORS.
3	STATE GOVERNMENTS.
4	CONTRACTORS / LABOURERS / BUSINESSMEN / VISITORS.
5	ELECTION COMMISSION AND STATE GOVERNMENT DURING ELECTIONS.
6	VARIOUS OTHER MEMBERS, WHO COMES IN CONTACT AT VARIOUS OCCASIONS.
7	CENTRAL / STATE GOVERNMENTS FOR INTERNAL SECURITY DUTIES.

#### **Activities of the Academy**

- > TO REVIEW PERIODICALLY THE SYLLABI OF VARIOUS COURSES CONDUCTED AT THE ACADEMY SO AS TO REFLECT THE CURRENT NEEDS OF TRAINING.
- TO EXAMINE THE ADEQUACY OR OTHERWISE OF THE EDUCATIVE MATERIALS AVAILABLE AT THE ACADEMY FOR TEACHING DIFFERENT TOPICS OF THE SYLLABI OF COURSES AND TO SUGGEST WAYS AND MEANS FOR BRIEFING ABOUT IMPROVEMENTS.
- > TO BRING IN IMPROVEMENTS IN THE METHODOLOGY OF TRAINING AND IN THE USE OF TRAINING AIDS.
- ➤ TO EXAMINE THE LIST OF GUEST FACULTIES / VISITING PROFESSORS AND INVITE MOST EFFICIENT LECTURERS FOR THE BENEFIT OF TRAINEES FROM VARIOUS ORGANISATIONS / STATE POLICE / CAPFS FROM ACROSS THE COUNTRY
- TO EXAMINE THE NEEDS OF THE ACADEMY IN RESPECT OF THE INFRASTRUCTURAL AND SUPPORTING STAFF AND SUGGEST WAYS AND MEANS OF IMPROVEMENT IF ANY INCLUDING IMPROVEMENT IN TERMS AND CONDITIONS OF SERVICE OF THE STAFF AND STUDY TOURS OR COURSES.
- TO MAKE RECOMMENDATIONS FOR IMPROVEMENT IN THE PHYSICAL FACILITIES AVAILABLE AT THE ACADEMY.
- > TO MAKE RECOMMENDATIONS ON ANY OTHER MATTERS, WHICH HAVE A RELEVANCE TO THE EFFECTIVENESS OF TRAINING.

# Members of the NEPA Board -

Sl.No.	Designation	Appointment
1.	SECRETARY (BORDER MANAGEMENT), MHA	CHAIRMAN
2.	SECRETARY DEPTT. OF DONER	MEMBER
3.	SECRETARY, NORTH EASTERN COUNCIL	MEMBER
4.	DIRECTOR INTELLIGENCE BUREAU	MEMBER
5.	CHIEF SECRETARY, GOVT. OF ASSAM	MEMBER
6.	CHIEF SECRETARY GOVT. OF MIZORAM	MEMBER
7.	CHIEF SECRETARY, GOVT. OF MEGHALAYA	MEMBER
8.	ADDITIONAL SECRETARY (POLICE), MHA	MEMBER
9.	ADDL.SECY & FIN. ADVISER (HOME), MHA	MEMBER
10.	JOINT SECRETARY (P-I), MHA	MEMBER
11.	JOINT SECRETARY (NE), MHA	MEMBER
12.	DIRECTOR GENERAL OF POLICE, ASSAM	MEMBER
13.	DIRECTOR GENERAL OF POLICE, SIKKIM	MEMBER
14.	DIRECTOR GENERAL OF POLICE, MEGHALAYA	MEMBER
15.	DIRECTOR GENERAL OF POLICE,	MEMBER
	ARUNACHAL PRADESH	
16.	DIRECTOR GENERAL OF POLICE, TRIPURA	MEMBER
17.	DIRECTOR GENERAL OF POLICE, NAGALAND	MEMBER
18.	DIRECTOR GENERAL OF POLICE, MANIPUR	MEMBER
19.	DIRECTOR GENERAL OF POLICE, MIZORAM	MEMBER
20.	DIRECTOR GENERAL, BPR&D, NEW DELHI	MEMBER
21.	DIRECTOR, SVP NATIONAL POLICE ACADEMY	MEMBER
22.	VICE CHANCELLOR, NEHU	MEMBER
23.	DIRECTOR, NEPA	MEMBER/SE
		CRETARY
24.	IFA, NEPA	MEMBER

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#### **Conclusion**-

WITH THE PASSAGE OF TIME, THE ACADEMY HAS DEVELOPED IN MANY WAYS LIKE BETTER TRAINING FACILITIES, INFRASTRUCTURE ETC. THE ACADEMY HAS ESTABLISHED EXCELLENT LINKS WITH OTHER HIGH PROFILE TRAINING INSTITUTIONS OF THE COUNTRY AND RECEIVES THEIR FACULTY SUPPORT IN TRAINING THE OFFICERS ATTENDING BASIC COURSES AS WELL AS VARIOUS TYPES OF IN-SERVICE COURSE. THE ACADEMY IS NOW BEING LOOKED UPON AS A NODAL AGENCY FOR ALL PURPOSES OF POLICE TRAINING BY THE BENEFICIARY STATES. SINCE ITS INCEPTION, NEPA HAS TRAINED MORE THAN 13,000 TRAINEES IN VARIOUS COURSES. IN ITS PROCESS OF GROWTH, MANY DEVELOPMENTS HAVE BEEN DONE AND MANY ARE YET TO BE DONE. WITH PROACTIVE SUPPORT AND CO-OPERATION OF THE MHA, NEPA ADVISORY BOARD AND ALL OTHER MEMBER STATES, THE NEPA IS STRIDING TO REACH THE GOAL OF CONVERTING NEPA INTO A CENTRE OF EXCELLENCE.

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